

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Wisconsin Long Term Care Advisory Council			Attending: Audrey Nelson, Beth Swedeen, Carol Escher, Christine Witt, Cynthia Bently, Denise Pommer, John Sauer, Lea Kitz, Mary Frederickson, Maureen Ryan, Sam Wilson, Tim Garrity
Date: 5/14/2019	Time Started: 9:30 a.m.	Time Ended: 3:30 p.m.	
Location: Clarion Suites at the Alliant Energy Center, Madison			Presiding Officer: Heather Bruemmer, Chair

Minutes

Members absent: Cathy Ley, Robert Kellerman, Roberto Escamilla II

Others present: Betsy Genz, Brenda Bauer, Carrie Molke, Cathy Klima, Curtis Cunningham, Gail Propsom, Jie Gu, Kevin Coughlin, Kim Marheine, Kiva Graves, Suzanne Ziehr

Meeting called to order

The minutes from the March 2019 meeting were unanimously approved on a motion from Carol Escher, seconded by Maureen Ryan.

Department Updates, presented by Curtis Cunningham and Carrie Molke

DMS updates

- Employment First plan and report anticipated to be released around July 1
- MAPP Advisory Workgroup has begun meeting
- 2nd EVV forum was held on April 10th
- Family Care Waiver has been submitted to the Joint Finance Committee for review.
 - Public comment will be for 30 days, starting at the end of month
- Solicitation for IRIS waiver suggestions occurred
- HCBS
 - Residential compliance review has been completed
 - Non-Residential survey has started with PCG visiting centers
 - DHS is waiting on CMS to review first 5 heightened scrutiny settings
- Currently working on the 2020 Family Care contract, any comments need to be submitted by June 7
- Waitlist for Children LTS is under 1000 individuals

DPH updates

- Anne Olson is now working with DWD. DHS will be recruiting for a new ORCD Director
- Jean Ayres is the new Division Administrator for DPH
- Dementia Redesign
 - Workgroups have begun meeting
- Care Giver Taskforce
 - Anticipating we will hear who the members are shortly, they are being selected by governor's office
 - DHS will staff the taskforce
- Aging and ADRC integration is a BADR priority
- State Health Assessment (SHA)
 - Continuing to have conversations with different groups
 - Deadline to gather input has been extended
- A reorganization is planned for ACL
 - They are moving from a regional model to a model where the majority of staff are in DC

Ombudsman update, presented by Lea Kitz and Kim Marheine

- Leslie Stewart, the new program manager with DRW, was introduced
- Lea provided background on DRW and the organization's purpose
 - DRW does not do on-going case management
 - Only hears about problems member have
 - DRW has 10.5 FTE ombudsman throughout the state
 - Won procurement to provide ombudsman services for the next 5 years
- Kim provided background on BOALTC
 - Rarely hear anything other than a complaint but are able to resolve most of complaints in informal processes
 - BOALTC started about a year ago as ombudsman for the IRIS program
 - Most IRIS casework has been resolved
 - Only 1 out of 100 have had to go to a State Fair hearing
 - BOALTC has 17 FTE ombudsman
- BOALTC scope is broader than DRW, so reports are not identical
 - Walked through areas that both agencies see largest number of complaints from
- Ombudsman organizations meet annually with MCOs and ICAs
- **Council Suggestions:**
 - Look at themes of complaints and how council can work to address the themes

Family Care and IRIS Waiver Updates, presented by Betsy Genz

- The 1915(b) and 1915 (c) waivers for Family care waivers expire the end of 2019
- The waivers are with the Joint Finance Committee (JFC) for review
 - JFC has until May 30 to complete their review process
 - Generally we don't name specific providers in the waiver, but named United Community Center to avoid conflict of interest issues
 - Only change to 1915(b) waiver was related to PIPs
- **Council Suggestion:**
 - For room and board calculations, the council would like clarification on what the change actually works out to be for members
 - Let council know when JFC makes a decision and add a link to the webpage

Public Comments

Comments were heard from 1 individual

- Wendy Kaplan:

Guardian of an IRIS participant and volunteer with BOALTC. Ombudsman programs are invaluable programs. I have used DRW and I've been helping other individuals as well. I've been hearing for a long time that it's taking a long time for rate changes. Been told it's been taking 2 months for requested rate changes in IRIS. IRIS is more bureaucratic than it needs to be and it is very restrictive and less flexible than it used to be. Also, it's important that the definition of self-direction in IRIS not be changed. The self doesn't mean they can't receive assistance from family members. People with cognitive disabilities are not able to self-direct without assistance. That would eliminate those from IRIS and what IRIS stands for. Support brokers have been a valuable services and the role is not limited. That it maintains that it's broad and there is flexibility. Personally there is a change from the previous situation with the state and has cost the state money.

Consumer Survey Results, presented by Gail Propsom and Jie Gu

- Dane County consumers were not included in the first surveys for FC and IRIS since the programs hadn't been available in Dane County long enough
 - There were some members from Dane County Partnership included in the survey
- IRIS and Family Care questions are different, but tried to make them as similar as possible.
- It was possible to have an IRIS participant received one, both, or none of the surveys since the ICA and FEA surveys were sent separately.

- Some of the survey data was used for P4P with Family Care
- Consumers will have the information after they make a programmatic decision and before they make a decision on their providers
- For the 2019 and 2020 surveys, the State is looking to keep the questions as similar as possible to be able to look at trends
- **Council suggestion**
 - Have info broken out by ICA/FEA/MCOs, that would be helpful to consumers and ADRCs

Introduction to Long Path thinking, presented by Carrie Molke

- Council watched TED talk video (link in agenda)

Long Path Breakouts, presented by Heather Bruemmer

- This item will be held for the July meeting

Long Path Group Discussion, presented by Heather Bruemmer and Carrie Molke

- Need to look past the 2 year budget timeframe and focus on:
 - Short-termism
 - Transgenerational Thinking
 - Futures Thinking
 - Telos Thinking

Walk-On

- Care Wisconsin
 - Recent Article in Wisconsin State Journal related to Care Wisconsin
 - DHS is monitoring the situation and doesn't have any current concerns
 - Care Wisconsin is going through a leadership transition and selecting a new CEO and CFO
- Medicaid Expansion
 - There were a lot of good things in the budget related to Medicaid that would bring in federal money
 - The proposal was removed by the JFC

Council Business

- Strategy for how LTCAC will interface with Caregiver Taskforce will be determined after the taskforce has started meeting

Adjourn

Motion to adjourn the meeting made by Cindy Bently, and seconded by Audrey Nelson. The meeting was adjourned unanimously

Prepared by: Suzanne Ziehr on 5/14/2019.

These minutes were approved by the governmental body on: 7/9/2019