

Wisconsin Long Term Care Advisory Council

Meeting of November 8, 2016

Clarion Suites Madison-Central, Madison

Draft Minutes

Members present: Audrey Nelson, Beth Swedeen, Carol Eschner, Christine Witt, Dan Idzikowski, Denise Pommer, Heather Bruemmer, John Sauer, John Vander Meer, Ken Grode, Mary, Mary Krueger Fredrickson, Maureen Ryan, Robert Kellerman, Sam Wilson, and Teri Buros

Members absent: Barb LeDuc, Barbara Peterson, Beth Anderson, Cindy Bentley, Ginger Reimer, Jessica Nell, Jonette Arms, Lauri Malnory, Roberto Escamilla II, Tom Hlavacek

Others present: Angela Witt, Betsy Genz, Carrie Molke, Curtis Cunningham, Hannah Cruckson, JoAnna Richard, Karen Kopetskie, Kevin Coughlin, and Mary Lou Bourne.

Call to Order and Welcome

Heather Bruemmer called the meeting to order at 9:30 a.m. and welcomed members and guests. Council members and staff from the Department of Health Services (DHS) introduced themselves. A council member suggested that the third bullet on page 4 of the draft September minutes that read "need to improve measure for employment data," should be amended to read, "Include all categories by setting, employment, prevocational, and day programming by setting." Carol Eschner and Maureen Ryan approved the amended minutes.

Department Updates

Curtis Cunningham, Interim Administrator of the Division of Long Term Care, provided updates on the following Department initiatives.

- **Room and Board:** Room and board is no longer allowable by Center for Medicare and Medicaid Services (CMS) guidelines. That change will occur in 2017. [Attached is a letter sent to CMS](#) regarding the change followed by the CMS response.
- **Children's waiver (CLTS)** is moving to CMS review. Includes autism transition and the services covered on the card.
- **Moving forward with the Home and Community-Based Services (HCBS) settings rule.** Staff are actively visiting facilities. The Statewide Transition Plan will be available for public comment in January.
- A workgroup has been established to implement the Managed Care Rule.
- The Consumer Voice, a national consumer advocacy group, is releasing a report titled, "Successful Transitions: Reducing the Negative Impact of Nursing Home Closures." This

report highlights Wisconsin as one of three best practice states that do an exceptional job of assisting nursing homes with purposeful, planned closures and relocation of the residents to reduce the incidents of transfer trauma. The Wisconsin model is held up as a success especially for the collaboration that occurs within DHS, the Board on Aging and Long Term Care, managed care organizations, aging and disability resource centers, nursing homes, and assisted living communities.

- The IRIS Health and Safety Assurance Policy has been suspended until further notice.
- MCO contracts and rates are under review. Business plan meetings have been completed. Contract change is identifying high risk vulnerable populations.
- CMS released a request for information about federal interventions to review HCBS service.
- DHS is still working on developing a Tribal Waiver for long-term care.
- Family Care/IRIS expansion to final seven counties is still underway. RFPs have been issued for areas incorporating Family Care counties. This includes Adams, Vilas, Forest, Oneida, Forest, Taylor and Florence counties. DHS staff have also met with Dane County waiver staff to discuss program specifics in anticipation of expansion of Family Care in 2018.
- Reorganization of the Division of Long Term Care and the Division of Healthcare Access and Accountability into the Division of Medicaid Services continues.

Carrie Molke, Director of the Bureau of Aging and Disability Resources of the Division of Public Health gave the follow updates:

- Wisconsin Act 272 - Wisconsin CARES related to dementia crisis unit proposal. Prevention and early intervention, initial crisis response, and dementia crisis bed proposal. Funding became available [to counties for innovation grants](#).
- The innovation grants have been going so well, and we couldn't award a grant to every request. Additional grants are now available.
- DHS has not yet received budget instructions from the Governor's office. DHS is not very far along in the budget process so the withdrawal of the Family Care/IRIS 2.0 concept paper did not affect budget preparation.
- The state now has 16 dementia care specialists (DCSs) in aging and disability resource centers (ADRCs), three in tribes, and two for African-American communities.
- Memory screens are continuing to grow. Outreach events have been very successful.
- The third paper required by Act 55 focuses on the long-term care functional screen and enrollment counseling in the ADRCs. It is due January 1.
- Participation in nutrition programs, such as Meals on Wheels has been going down. There are currently 550 congregate senior dining sites across Wisconsin. The nutrition revitalization program was incredibly effective. A second round will be held. Funding is through the Older Americans Act and general purpose revenue.

- In the fall of 2015, the Department began developing a five-year health improvement plan through the Wisconsin Health Improvement Planning Process (WI-HIPP) that will meet national accreditation standards. This plan will build on the foundation of Healthiest Wisconsin 2020. WI-HIPP data is available. [More information can be found online.](#)
- DHS will host the Aging and Disability Network Conference in November 2017. The conference will focus on bringing together professionals and older adult groups.
- DHS will also host the 28th annual National Adult Protective Services (NAPSA) Conference August 28 through 30, at the Hilton City Center in Milwaukee.
- Office for Deaf and Hard of Hearing – regional meetings are beginning in order to update an administrative rule for the Telecommunications Assistance Program (TAP). Meetings will be held in Green Bay, Eau Claire, Madison, and Waukesha. To view meeting posters go to <https://wcltc.wisconsin.gov/wcfiles/pdf/chap78meetingflyers.pdf>.
- ADRCs - Since 2007, there have been third-party evaluations. Results from those surveys are in. DHS is now reviewing results with those ADRCs.

Workforce Workgroup Findings

Curtis Cunningham and Heather Bruemmer presented a summary of the workforce Workgroup Findings. Curtis asked members to provide feedback to [Hannah Cruckson](#) by Nov. 30.

Communications Charge Introduction

Curtis Cunningham provided an introductory presentation to the Communication Charge.

Comments from the Public

- Member of the public: Family member is in the long-term care world. The speaker is interested in having the council recognize the importance of outreach in eliciting communication member- to-member. Despite the robust infrastructure of councils, boards, etc., they are not adequate in including members. HCBS state plan requires public input. In particular, we should have outreach with members who are affected by this change.
- Teri Buros: Announced her retirement, effective December 31, 2016, after more than 30 years. She emphasized the honor she feels for her involvement with the Council, the issues, and the community. She wishes the Council the best as members work through the issues in the Wisconsin long-term care system. "It's never been about me," she said. "It's all about the work."
 - Council members and audience gave her a standing ovation.
 - Heather Bruemmer thanked Teri for her 31 years of service, and said, "We will miss you."
 - Carrie Molke said that Teri has always been a leader and wanted to share thoughts about the legacy that Teri is leaving.

- Curtis Cunningham reiterated Carrie's comments and added that we have an exceptional system in Wisconsin, and he appreciates Teri's viewpoint with a focus on the member.
- Bob Kellerman said when counties were faced with the loss of the legacy waivers and the development of MCOs; parties were scared of the implications. He said Teri was integral to long-term care in the Southwestern part of Wisconsin, and surfaced as the leader. "That was noticed, and Teri will be missed," he said.
- John Sauer said, "Teri confronted the issues and found solutions with a mission-led vision. She is a person of her word. You trust what she says. Her follow-through was appreciated."
- Audrey Nelson said, "In La Crosse, there was a big transition. Teri always expressed concern about the partnerships and providing care. Teri was an important resource. She helped find the right resources to relieve the tension of the problems. It was always about the member, their quality of care, and how we made that happen."

Presentation: National Core Indicators (NCI)

Mary Lou Bourne, Director of NCI and Quality Assurance, National Association of State Directors of Developmental Disabilities Services

<http://www.nationalcoreindicators.org/>

Quality Discussion Workgroups

The Council broke into two workgroups made up of member-centered council members and service provider-centered council members to answer and discuss the following questions:

- A) What is important to you that you want the State to measure?
(List Top Ten)
- B) What quality information do you need in order to choose a:
 - Long-term care program?
 - A particular MCO, IRIS/IRIS consulting agency (ICA), or fee for service program?
 - A particular service provider?
- C) What information do you want the state to use to determine program and system success?
- D) How should the state make this information available?

Quality Workgroup Report Out

Each group gave a verbal summary of the answers to the questions posed above. A written summary will be provided to the Council at the January 10, 2017, meeting.

The meeting adjourned at 3:25.

Handouts

- *Advisory Council November Draft Meeting Minutes*
- *Workforce Workgroup Findings*
- *Introductory Presentation of the Communications Charge*
- *NCI Presentation by Mary Lou Bourne*
- *Quality Discussion Question Worksheet*

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