

Wisconsin Long Term Care Advisory Council

MEETING AGENDA Tuesday, September 11, 2012 9:30 a.m. – 3:30 p.m.

Wisconsin Department of Revenue Building
2135 Rimrock Rd., First Floor Events Room
Madison, WI 53711
(608) 266-2772

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| 9:30 AM | Meeting call to order and welcome
Review of agenda and approval of minutes for
July 10, 2012 meeting | Heather Bruemmer |
| 9:35 AM | Family Care Update <ul style="list-style-type: none">▪ 2011 and 2012 Financials▪ DHS Report to the Legislative Audit Bureau▪ Other Updates | Pris Boroniec
Tom Lawless |
| 10:45 AM | MCO Best Practices – Employment <ul style="list-style-type: none">▪ CCCW employment vision & strategies▪ Brainstorming about best practices | Mark Hilliker
Pris Boroniec |
| 12:00 PM | Working Lunch (catered) | |
| 12:30 PM | Customer Experience with LTC Programs & Services:
What Works and What Doesn't
(ADRC, Family Care, SSI, DVR, ILC and
transportation) | David Scribbins |
| 1:45 PM | Residential Services Sustainability Initiative | Monica Deignan |
| 2:30 PM | Transportation Committee <ul style="list-style-type: none">▪ Report from the first meeting▪ Develop a charge to the Committee | Carol Eschner |
| 3:10 PM | Comments from the Public | Heather Bruemmer |
| 3:20 PM | Council Business <ul style="list-style-type: none">▪ Topics for November meeting▪ Other Business | Heather Bruemmer |
| 3:30 PM | Adjourn | Heather Bruemmer |