

OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Wisconsin Long Term Care Advisory Council			Attending: Audrey Nelson, Beth Swedeen, Carol Escher, Cathy Ley, Christine Witt, Denise Pommer, John Sauer, Lea Kitz, Mary Fredrickson, Maureen Ryan, Bob Kellerman, Sam Wilson, Tim Garrity
Date: 9/10/2019	Time Started: 9:30 a.m.	Time Ended: 3:30 p.m.	
Location: Clarion Suites at the Alliant Energy Center, Madison			Presiding Officer: Heather Bruemmer, Chair

Minutes

Members absent: Cindy Bently

Others present: Alfred Johnson, Brenda Bauer, Carrie Molke, Betsy Genz, Cathy Klima, Curtis Cunningham, Grace Knutson, Kevin Coughlin, Kimberly Schindler, Kiva Graves, Nate Vercauteren, Suzanne Ziehr

Meeting called to order

Minutes from the July 2019 meeting were unanimously approved on a motion from Maureen Ryan.

Council suggestions:

- Move future July meetings to another date since so many must miss it
 - If not, possibly skip that meeting and DHS could provide a written update to the council
 - Switch meeting months to even months
- Approve motion and minutes separately

Council Membership, presented by Heather Bruemmer

- Council members whose term expires in 2019 and are interested in continued membership of council should send a letter of interest. The letter should include why they want to continue, who they represent and send it to Heather and Suzanne, by September 30
 - Submitting the letter of interest does not constitute a guarantee to continue on the council
- Roberto Escamilla has moved to Sawyer County
 - He has resigned from the LTCAC due to challenges for him to travel to Madison
- For committee membership, consumers are defined as people with disabilities and/or have had experience with long term care, both in and out of Medicaid
 - Ideally would like one representative from the following categories for consumers:
 - Developmentally disabled
 - Physically disabled,
 - Frail elder
 - Utilizing services, but not in Medicaid
- Expert category will need to be discussed more with Secretary
 - Experts should be able to advise council on charges.
- For new people interested in council membership, they should submit a resume and letter of interest to Heather Bruemmer (heather.bruemmer@wisconsin.gov) and Suzanne Ziehr (Suzanne.ziehr@dhs.wisconsin.gov)

Build Out Council Charges, presented by Heather Bruemmer

- Council members split into 4 groups and rotated through the four charges on the following questions:
 - What should the Medicaid agency do related to this charge?
 - What should the Public Health agency do related to this charge?
 - What should other stakeholders do related to this charge? (be specific on who these stakeholders are)
- The charge areas looked at were:
 - Transportation
 - Health Equity
 - Medicaid Long Term Care
 - Workforce

- There is no consumer perspective during the exercise, will need to get feedback from other sources on this also
- Council members should email Heather and Suzanne if they have other items to add, before next meeting

Public Comments

Comments were heard from 1 individual

- Elaina Seep, Aniwahya Consulting Services
 - Cultural competency training should include ICAs and MCOs
 - They aren't aware of tribal process and that the tribe is payer of last resort for medical as well
 - There should be focus on transitioning in and out of skilled nursing facilities and children aging out of programs
 - There is a lack of transition service support in general and even less when applied to tribes
 - Transportation
 - Is the vendor contract is subject to American Recovery and Investment act
 - State has single source contract and it creates a disconnect with the tribes
 - Bad River is only one with a contract with the provider and they have problems with them.
 - Should have more tribal representatives sitting on committees and at trainings
 - Should have a board that has a mix and is held accountable by people they serve

ADRC Scope of Service, presented by Carrie Molke and Kimberly Schindler

- Reviewed summary of the changes
- Comments on the proposed changes are due by September 23, 2019

MCO Contract Feedback, presented by Betsy Genz, Nate Vercauteren, and Grace Knutson

- Went through handout describing council suggestion and DHS comments
- Cost share change will affect some members positively and some negatively
 - This change will be effective February 2021
 - This does not set a rate for the providers. The MCO collects the cost share and they pass it on to the provider
 - Room and board cost will be negotiated between provider and MCO
- *Council Suggestions:*
 - Require MCO to give notice to provider about resident losing services
 - Keep more of the deductions for cost share calculation, would like to see more leeway to ease the transition

State of Assisted Living, presented by Alfred Johnson

- Went through PowerPoint found here: <https://www.dhs.wisconsin.gov/publications/p01726-cy-18.pdf>
 - This report is published once per year.
- Trend of seeing more consumers in RCACs as a residential option because of affordability and living space.
- Assisted Living Trends
 - Less homes are owner occupied
 - Seeing more complaints with corporate providers and the larger providers
- Trying to work more with APS, ombudsman programs, etc. to deal with the complaints and encourage common sense approaches
- Survey processes
 - More are qualifying for the abbreviated surveys
 - Working on survey process to incorporate more technology and streamline process
 - CMS and DHS working to incentivize providers that provide services to Medicaid participants and qualify for abbreviated survey

Caregiver Task Force Update, presented by Carrie Molke

- Governor's Task for on caregiving was an executive order that came out in February
<https://evers.wi.gov/Pages/Newsroom/Executive%20Orders/E.O%2011%20Relating%20to%20the%20Creation%20of%20the%20Governor%27s%20Task%20Force%20on%20Caregiving.pdf>

- There are 6 charges in the executive order
- There are 29 members on the taskforce, including John Sauer and Beth Sweden
- Chairs are Todd Costello (Executive Director of CLA) and Lisa Pugh (Executive Director of ARC Wisconsin)
- First meeting is on September 25 at the 27th Street Job Center in Milwaukee, WI
- DHS providing staffing and working closely with DWD
 - Carrie Molke will be the facilitator
- Phase 1 (about one year)
 - Get to a set of recommendations within a year, this aligns with the budget process
 - determine if there is a need for the committee to continue after phase 1
 - 2 sub-committees:
 - Direct care workforce
 - Unpaid caregiver/family workforce
- Will take information from groups that have held listening sessions around the state
- Will bring in national experts to discuss what works in other states
- Outcome of the task force will be a report that is provided to the Governor's office
- There will be public notices announcing upcoming meetings

Department Updates, presented by Curtis Cunningham and Carrie Molke

DMS updates

- EVV
 - Moving forward with implementation
 - Received good faith extension to implement over the next year without fines
 - DHS and DXC have invited those in MCO and HMO tech roles to a meeting to review service authorization file format on September 19
 - The DHS decision to use the Sandata format was informed by previous feedback from this group
 - We are gathering questions and concerns to help build the meeting agenda via our EVV email, DHSEVV@dhs.wisconsin.gov
 - CMS issued guidance stating CMS does not require live-in caregivers to be part of EVV
 - DHS is working on policy and solutions to address the unique role of live-in caregivers
 - Received guidance from CMS that setting up DME is not considered a visit
 - When individual is in community visit info does not need to be collected
- ScoreCard pilot began September 3 and will end October 3
 - Will have an update at the November meeting
- Family Care GRS 13 is transitioning from Care Wisconsin to Lakeland Care and Inclusa for MCOs based and RFP results
 - Options counseling will begin in the next month and forums are occurring this week
- HCBS
 - Will be visiting all non-residential providers
 - First round will be concluded in Q2 of 2020
 - Another round will be completed after that to confirm remediation activities were completed
- Budget initiatives
 - Personal care and direct care rate increases will occur

DPH updates

- Budget
 - Dementia Care Specialists: 8 ADRCs; 1 Tribal DCS
 - Applications due November 8th
 - Hope new people will be in place
- Dementia
 - Teams continue to meet and focus on community based care and emergency care
 - Working on how to implement strategies in the plan. Meeting in October of all that are actively engaged in

the plan.

- The Governor's mansion is becoming dementia friendly
 - The first lady has shown interest in dementia as a key priority of hers.
- APS Conference
 - The conference is entitled "Partnerships and Protections: Opportunities and Challenges in a Multi-Disciplinary Approach to Adults at Risk."
 - Thursday and Friday, October 10 and 11 at The Wilderness Resort in Wisconsin Dells. The conference is sponsored by Sponsored by the State of Wisconsin Department of Health Services, Division of Care and Treatment Services, Division of Medicaid Services, Division of Public Health, and the Division of Quality Assurance.
 - Much of the training will be done in plenary sessions with four experts in the fields of APS, elder abuse prosecution, forensics, and geropsychiatry.
- DOJ Abuse in Later Life Grant
 - The Abuse in Later Life Program, which partners with law enforcement, prosecutors, judges, victim services, culturally specific community programs, aging network professionals, faith-based programs, and adult protective services will provide training, funding for victim services, and establish a coordinated community response to elder abuse.
 - A kickoff event was held on August 6, 2019, at the State Bar of Wisconsin. It included more than 90 people who took the day's training and case review back to their communities for further program development through 2021. Over the next several years, additional trainings will be provided to law enforcement, victim services, adult protective services, prosecutors, aging services, and judges. Topics will include investigating elder abuse, interviewing older witnesses and victims, common dynamics prevalent in elder abuse cases, and aging.
 - The program will also include establishing and enhancing Coordinated Community Response Teams in pilot communities: Door County, City of Milwaukee, Outagamie County, and the Oneida Nation of Wisconsin. Each of these communities will also hold the first of several training on elder abuse in September and October 2019. This program is funded through federal grant funding from the U.S. Department of Justice Office of Violence Against Women
- Caregiver Taskforce
 - Update provided later in the meeting
- Health Equity
 - Aging/Disability Network Leadership Development
 - Information/Training to the aging and disability network- disparities, equity, inclusiveness/implicit bias
 - Effect of disparities on health and longevity
 - Disparities "are mostly the result of policy decisions that systematically disadvantage some populations over others (especially populations of color and American Indians, LGBTQ, low income and people with disabilities)"
 - Survey (readiness/call to action)
 - Round-up of current and planned efforts around aging/disability network
 - Reviewing aging/disability policies with health equity lens
 - Nutrition program
 - Caregiver support
 - Aging and Disability Resource Centers
 - Funding formula/cost allocation

- Tribal programming
- Dementia programming
- Internal operations (hiring practices, other)
- Other
- Designing/creating new programming
 - Dementia system redesign
 - Caregiver taskforce
 - Others
- Committees/Coalitions forming
 - State
 - Local
- Learning collaborative/community of practice/statewide workgroup planned
- BADR participation in division-level work
 - Health Equity Advisory Team
 - LGBTQ steering committee
- Long-Path
 - Consultant will be meeting with LTCAC at November meeting
- ADRC/No Wrong Door ROI Grant
 - Federal grant received by 8 or 9 other states
- Healthy Aging Campaign
 - Address ageism and help people be empowered over how they age
 - Provide tools to maintain their health and longevity as long as possible
 - Want to provide a higher level of support than have in the past
 -

Council Business

- None

Adjourn

Motion to adjourn the meeting made by Denise Pommer, seconded by Mary Fredrickson. The meeting was adjourned unanimously.

Prepared by: Suzanne Ziehr on 09/10/2019.

These minutes were approved by the governmental body on: 11/12/2019