

## OPEN MEETING MINUTES

Instructions: [F-01922A](#)

Name of Governmental Body: Wisconsin Long Term Care Advisory Council			Attending: Sam Wilson, Christine Witt, Denise Pommer, John Sauer, Audrey Nelson, Carol Eschner, Maureen Ryan, Beth Swedeen, Robert Kellerman, Tim Garrity, Amie Goldman, Mary Frederickson, Cathy Ley.
Date: 11/13/2018	Time Started: 9:30 a.m.	Time Ended: 3:30 p.m.	
Location: Clarion Suites at the Alliant Energy Center, Madison			Presiding Officer: Heather Bruemmer, Chair

### Minutes

#### Members absent:

**Others present:** Betsy Genz, Brenda Bauer, Carrie Molke, Cathy Klima, Curtis Cunningham, Dave Varana, Hannah Cruckson, Kevin Coughlin, Linda Seemeyer, Lynn Gall, Lisa Pugh, Lisa Strawn, Angela Witt, Lindsey Kreitzman, Annie Yoveff.

#### Meeting called to session

The minutes from the September 2018 meeting were unanimously approved on a motion from Tim Garrity, seconded by Carol Eschner. Draft summaries of the council charges were included in the packets for the current meeting.

#### Department Updates

**Curtis Cunningham, Assistant Administrator of Division of Medicaid Services, Long Term Care Benefits and Programs, gave the following Department of Health Services updates:**

- Kiva Graves is the new director of Quality and Oversight.
- EVV forum November 27 in Stevens Point - in-person and via livestream. Developing an internal workgroup to support the federal requirement.
- Childrens waitlist - 8082 children receiving services - increased by 2000.
- Marinette moved to entitlement for FC/IRIS.
- [Long-Term Care: Worker Recruitment and Retention Resources](#) website is posted on the council site.

**Carrie Molke, Director of DHS Bureau of Aging and Disability Resources, gave the following Bureau of Aging and Disability Resources (BADR) updates:**

#### Retirements

1. Wendy Fearnside (40 years)
2. Maurine Strickland (20 years state service)
3. Monica Snittler (40 years)

#### National Family Caregiver Month is November

1. Happy that Lynn and Lisa will be giving a presentation on this at today's meeting
2. They will be talking about some of the good things that have been going on in this area.

#### Aging and Disability Network Conference

1. Co-host with GWAAR
2. Held on September 13-14 (the same week as the last council meeting)
3. Over 500 people attended
4. Opportunity for the aging and disability network to come together, learn from each other.

#### Elder Abuse Task Force-AG recommendations

1. In early October, The Attorney General released his recommendations for legislation to fight elder abuse.
2. The recommendations seek to address barriers in investigations and prosecutions of elder abuse, to strengthen consumer protection and to improve cross-system communication.
3. A bill has been drafted.

#### ADRC ROI Grant

1. Wisconsin was one of nine states to receive this grant
2. This is a return-on-investment grant.
  - a. Measure the degree to which certain ADRC services/interventions (such as options counseling) prevents and/or delays LTC utilization and higher cost healthcare
  - b. Meaning, does this service prevent or delay waiver program enrollment, premature or unnecessary nursing home and/or assisted living admission, hospital readmission?

#### ADRC Evaluation (Analytic Insight)

1. ADRC statewide surveys began in 2008 (phone based)
2. Evaluator is Analytic Insight (so this is a third party evaluation)
3. 2018 survey was a statewide mail-based survey
4. 3,954 completed surveys were returned, 22% response rate. This is a better response rate than the phone based surveys.
5. ADRC customers surveyed received I&A, OC, and EC
6. There will be a statewide report and each ADRC will receive an ADRC-specific report.
7. Key findings will be presented to ADRC directors and staff in late November and early December.

#### Tribal Aging and Disability Resource Services

1. Options for tribal aging and disability resource services were first developed in the early 2000s.
2. Tribes made choices about how to best serve tribal members as it relates to aging and disability resource services:
  - a. Some joined counties to become full partners in the ADRC
  - b. Some engaged in a direct contract with the state for a Tribal Aging and Disability Resource Specialist
3. Things have evolved and changed since that time.

#### **Caregiver Initiative for Disability and Older Adults with Lynn Gall and Lisa Pugh.**

Lynn and Lisa shared updates about the caregiver initiative.

#### **Managed Care Rule Appeals and Grievances with Betsy Genz.**

Betsy shared upcoming changes to the appeals and grievances process.

#### **MCO Contract Amendment Update with Nate Vercauteren.**

Nate shared updates regarding the MCO Contract Amendment and responses to the LTC Council feedback.

#### **Communication Charge Updates with Lisa Strawn.**

Lisa shared updates regarding communication projects for the website, EVV Forum, ACCESS Mobile, DSNAP, HealthCheck Other, and other projects.

#### **Quality Charge Updates and MCO Pay for Performance with Curtis Cunningham.**

Curtis shared information regarding criteria for MCO Pay for Performance.

**Comments from Secretary Linda Seemeyer.**

The council and DHS staff recognized Secretary Seemeyer for her service to the council and DHS, and the Secretary gave comments.

**Public Comments**

None.

**LTC Scorecard with Angela Witt.**

Angela shared the latest data for the Long Term Care Scorecard.

**Long-term care workforce and retention guide website with Annie Yoveff and Lindsey Kreitzman.**

Annie and Lindsey presented the new Long-Term Care Workforce and Retention Guide, which was developed in response to the LTC Council Workforce charge.

The meeting was adjourned unanimously.

Prepared by: Hannah Cruckson on 12/12/2018.