

**Wisconsin Council on Long Term Care
Meeting of September 7, 2010**

Approved Minutes

Members present: Beth Anderson, Karen Avery, Judy Braun, Devon Christianson, Paul Cook, Carol Eschner, Jennifer Ondrejka, Chris Sarbacker, John Sauer

Members absent: Heather Bruemmer, Lynn Breedlove, Dana Cyra, Caroline Feller, Bob Kellerman, Mike Linton, Todd Romenesko, Stephanie Stein

Others present: Betsy Abramson (for Lynn Breedlove), Jayne Mullins (for Bob Kellerman), Lorraine Barniskis, Susan Crowley, Ashley Hesse, Lea Kitz, Nancy Crawford, Janice Smith, Charles Jones, Janice Vele, Fred Buhr, Bill Jensen, Sue Schroeder, Dan Hayes, Cindy Dombrowski, Maureen Ryan, Charles Morgan, Grant Cummings

In Chair Bruemmer's absence, Acting Chair Jennifer Ondrejka called the meeting to order at 9:35 AM.

MCO contracts for 2011

Charles Jones provided and walked through a handout summarizing substantive changes in the 2011 MCO contract. There was some discussion about whether an MCO must provide a copy of the functional screen when a provider requests it. There were also questions about how MCO provider networks are evaluated. Charles offered to provide information about annual MCO re-certification.

ADRC contracts for 2011

Janice Smith provided information about changes to the ADRC contract for 2011 (see handout).

Regional LTC Advisory Committees or alternatives

Janice Smith provided a handout describing proposals for activities designed to provide opportunities for citizen engagement in oversight of long-term care. There was broad agreement among Council members that the various approaches outlined should be tried and evaluated. However, it was suggested that the language be broadened to focus on a bigger picture; citizen input should not be limited to publicly funded, formal LTC, but should include private pay services, as well as less formal services for elders and people with disabilities.

2009 Family Care member satisfaction survey results

Karen McKim and Nancy Crawford provided information about the 2009 Member Satisfaction Survey for the Family Care, Family Care Partnership and PACE Programs. Conducting the survey is an annual requirement for all MCOs. MCOs may add questions, but must include ten state-specified questions and one open-ended question. The latter gives valuable feedback to MCOs. Paul Cook noted that CMS surveys Partnership members directly and publishes the results. John Sauer noted that the results of similar surveys of nursing home residents show about at the same level of satisfaction as those for MCO members. There was discussion of the importance of other mechanisms (PEONIES, etc.) for determining the success of MCOs in meeting member needs. There were questions about when and how the Council might see a broader picture of MCO quality (e.g., a "report card" or "dashboard"). The Family Care annual report is almost done and will be shared with the Council soon.

Healthiest Wisconsin 2020

Pat Guhleman provided a handout with an overview of the third state health plan, Healthiest Wisconsin 2020. Development of the plan took two years and involved over 1500 people across the state. The critical messages are that health begins with families, communities and workplaces and that we can accomplish more together. In implementation planning team is now meeting and is expected to develop recommendations by the end of December. They are hoping to improve communication with various stakeholder groups.

Comments from the public

Fred Buhr shared concerns about accessibility of personal health information in several database systems. He plans to file a complaint with the Attorney General. Comments attached to file copy of minutes.

MDS Section Q update

Sue Schroeder provided several handouts describing changes in the MDS effective October 1, 2010. There was some discussion of the “catch 22” where MCOs can’t pay for planning and transition costs until a person is enrolled, but find it financially too risky to enroll a person before the planning is done. No special Family Care funding for planning is available except in cases of nursing home closure. It was also noted that DHS is looking at state statute change proposals to avoid duplication of MDS referrals and PAC referrals.

BPPD updates and reflections

Jennifer Ondrejka said that she will be retiring in January from her position as Executive Director of the Board for People with Developmental Disabilities. BPPD is empowered and funded by the federal government and staff members are accountable only to a board appointed by the Governor. The Board’s mission is to help people with developmental disabilities become independent, productive, and included in all facets of community life. BPPD collaborates routinely with Disability Rights Wisconsin and the Waisman Center, which all have different and complementary roles. BPPD’s five-year state plans are approved by the feds. A year of the public input phase of new plan development has just begun. Participation is invited in a survey online at www.wi-bppd.org.

Jennifer described several current BPPD projects, including universal design art programs, peer groups improving transitions from school to work, and Cindy Bentley’s biographical book tour. Several self-determination activities are planned, including a conference. The federal government has warned of budget cuts in future years

Jennifer’s look back over that past thirteen years included the following “top five” positive developments:

- The development of Aging and Disability Centers
- Ending waiting lists through expansion of Family Care
- Much improved consistency of services and eligibility requirements across counties
- Having personal outcomes as part of the quality system
- Greatly expanded opportunities for self-determination (20% of all LTC participants now use some form of SDS through Family Care or IRIS)

She noted the following goals that have not yet been accomplished:

- Making the focus on personal outcomes very real, especially in light of fiscal constraints. For people with developmental disabilities, this is especially needed in employment

- The LTC system is not yet equitable and cohesive across age and disability groups (especially for children and people with mental illness)
- More input is needed from consumers
- There should be even greater use of self-directed supports
- The workforce of LTC workers needs to be better supported, trained and stable.

Paul Cook noted that we need to stimulate the development of community resources and interest; the community needs to “pull” people in, as well as the “system” pushing people into the community.

DHS Updates

Susan Crowley provided updates on several items:

- The PEONIES tool has been validated and MetaStar is starting to use it this fall.
- Rock County’s implementation date for Family Care expansion has been postponed to January 2012.
- DHS has instructions from DOA to submit a cost-to-continue budget proposal. DHS assumes that for Family Care, this means full statewide implementation within the next biennium. The “white counties” are looking for good matches to join in existing MCOs.
- Patti Becker was hired as the Executive Director of the Quality Homecare Authority last week. Bargaining sessions between the state and the union will begin in the fall, although no funding is available until the next biennium.
- Several stakeholder sessions held in August led to good refinements of the residential rate-setting methodology for Family Care. More educational sessions are planned for September. DHS is also thinking through implementation strategies. (Beth Anderson and John Sauer thanked the Department for opening up the process and said that there was much less anxiety now among residential service providers than had been the case a month ago.
- The Legislative Audit Bureau currently has a six-member team at DHS now, conducting a comprehensive fiscal and program audit of Family Care. The process is confidential. A report is expected sometime next spring.

Council business

Approval of 7/6/10 meeting minutes. The minutes were unanimously approved, on a motion by Paul Cook, seconded by Beth Anderson.

Announcements: There were no announcements

Future agenda items. In addition to the items noted above, the following were suggested:

- The 2009 Family Care Annual Report
- Fiscal updates on Family Care, including information by provider type and client group
- Updates from counties planning for Family Care implementation, including Rolf Hanson from NEW. To what extent are they doing things differently prior to implementation?
- IRIS update
- Results of the new study by Dr. Flowers on ADRCs

Meeting adjourned at 2:40 PM.