

# Committee on Family Care Quality

## Wisconsin Council on Long Term Care

---

**MEETING AGENDA**  
**Thursday, June 12, 2008**  
**9:30 AM**  
**CWAG Building**  
**2850 Dairy Drive**  
**608-224-0606**

- |          |  |                                     |
|----------|--|-------------------------------------|
| 9:30 AM  | Welcome and introductions  | Carol Eschner, Chair                |
| 10:00 AM | Review of mission and purpose of Committee   | Judith Frye, DHFS,<br>Carol Eschner |
| 10:30 AM | Concepts of managed care quality measurement and sources of information about quality – overview and discussion  | Karen McKim, DHFS                   |
|          | <i>We will review the concepts and language of quality assurance and quality improvement in managed care, including some of the federal requirements that set the parameters and expectations for the oversight and measurement of quality in managed long-term care.</i>  |                                     |
|          | <i>We will also review the sources of information—both hard data and more anecdotal, textured information—that currently provide state-level ‘eyesight’ into the quality of the care that is being provided to Family Care’s members.</i>  |                                     |
| 12:00 PM | Working lunch (catered)  |                                     |
| 1:00 PM  | The Annual Report of the Family Care EQRO  | Ann Marie Ott, MetaStar             |
|          | <i>We will review one of the currently available summaries of information about Family Care quality, the most recent annual report of the Family Care EQRO, MetaStar (January 2008.) The purposes of this review will be first, to educate committee members about the type of information that is included there, and second, to review the specific findings for the past year to identify any areas in which the committee would like additional information.</i> |                                     |
| 2:45 PM  | Committee business <ul style="list-style-type: none"><li>• Set dates for remainder of 2008 (<u>please bring your calendars</u>)</li><li>• Agenda items for future meetings</li></ul>   | Carol Eschner                       |
| 3:00 PM  | Adjourn meeting  | Carol Eschner                       |